



The Voice of Your Customer

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Survey Research Interviewer – Bi-Lingual

Reports To: Supervisor/Manager

Revision Date: December 2007

PRIMARY RESPONSIBILITIES

1. Complete in person, telephone and electronic interviews of participants for a variety of research projects in English and a second language
2. Complete project participation documentation as required
3. Ensure that participants meet project objectives and complete required documentation
4. Record findings to video, audio and/or manuscripts as required
5. Prepare summary and detailed reports of processes and findings in English and a second language as required
6. Travel to various domestic and international interview locations as required
7. Participate in tradeshow, meetings and company events as required

KNOWLEDGE, SKILL AND EXPERIENCE REQUIREMENTS

1. High school diploma or equivalent
2. Experience in completing survey research of niche populations in English and a second language
3. Experience in preparing/populating databases, project reports, and presentations of research findings in English and a second language

WORKING CONDITIONS

The Voice of Your Customer specializes in penetrating hard to reach, niche and underserved populations; therefore, research locations vary by project.

To apply, please submit a letter of interest and a resume to info@thevoiceofyourcustomer.com.

In compliance with our Affirmative Action Program, we always make a good faith effort to recruit a diverse project team and provide equal opportunity for minorities, women and disabled persons. We also comply with the Ohio Revised Code 125.111 and all applicable federal regulations and guidelines regarding Equal Opportunity Employment.



Do you offer **EXCEPTIONAL** customer experiences...or simply good products and services?